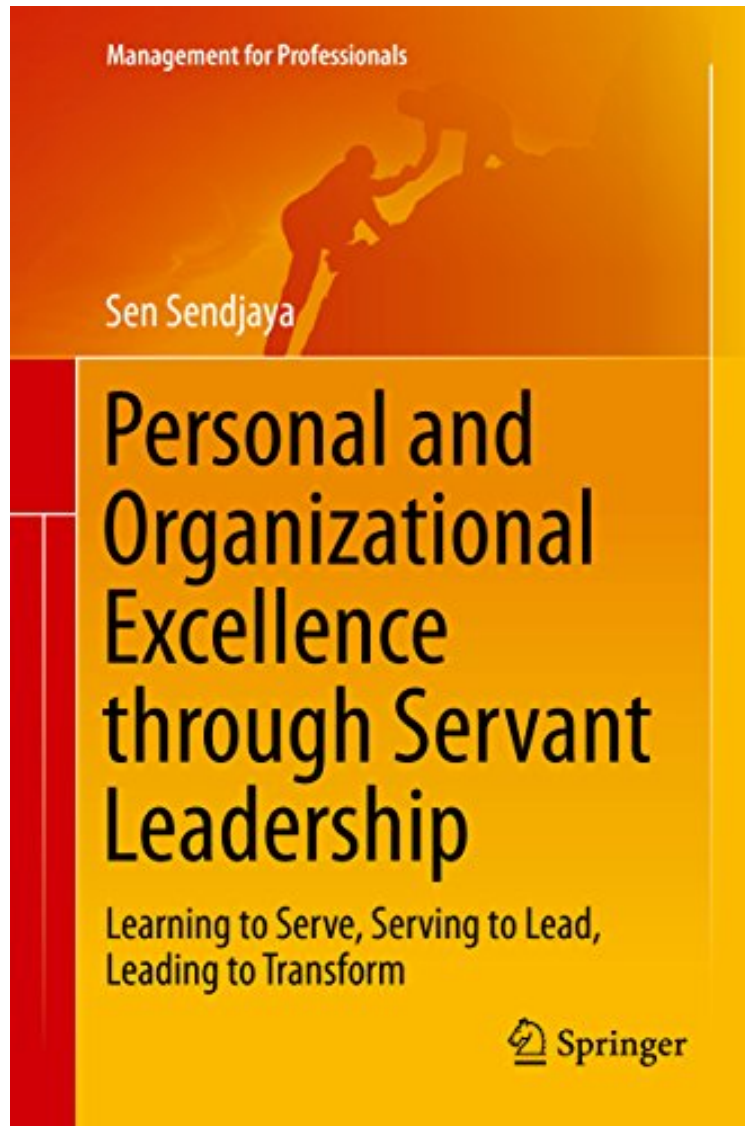


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Personal and Organizational Excellence through Servant Leadership: Learning to Serve, Serving to Lead, Leading to Transform (Management for Professionals)

Sen Sendjaya

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0 of 0 people found the following review helpful. Should you be alerted by this "fresh air" in this changing world? Read this book and be the Leader who understands the Why HowBy stanley sardjonoSendjaya has written an amazing book on being as servant leader. It is always challenging to live on top of the hill where people "see you as the special one". However, a human is still a human wherever he is. He needs a guidance to lead. Current generation has lived an "instantaneous world" so their understanding of becoming a leader is "as if we can become a Leader today, let's be one now". This is a wonderful can-do attitude. This is why Sendjaya's book is urgently required by all leaders, young and old, hence they will not be alone on top, because their followers will be with them enjoying the leadership of a servant leader. Well this is just my testimony of a reader. Why not joining me appreciating Sendjaya's life-long dedication on this book? And hopefully, you will learn personal and organizational excellence through servant leadership.

This book provides an evidence-based actionable framework and measure of servant leadership to help management practitioners build effective and ethical workplaces. It explains the reasons why the best workplaces such as Starbucks, Southwest Airlines, Ritz-Carlton and ServiceMaster apply servant leadership. Servant leadership is an intellectually compelling and emotionally satisfying theory of leadership with relevance and application to the workplace settings. Based on multiple rigorous studies in the Western and Eastern contexts, the book outlines the six dimensions of servant leadership and the impacts they have on key outcomes such as citizenship behaviors, job satisfaction, team creativity and innovation, and organizational performance. The book outlines a measurement instrument that can be used for leadership assessment, selection and training purposes and to develop strategies to leverage the six behavioral dimensions of servant leadership at the personal, team and organizational level.

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About the AuthorDr Sen Sendjaya is an Associate Professor in the Department of Management, Faculty of Business and Economics, Monash University. He obtained his PhD in 2005 developing a multidimensional measure of servant leadership behaviour, the Servant Leadership Behaviour Scale (SLBS), which has been used to inform leadership training, assessment, recruitment and selection decisions in organizations. He has since continued to conduct teaching and research in the field of servant leadership in relation to its influence mechanism, development and impacts (e.g., citizenship behaviour, trust, wellbeing, commitment, creativity). In 2012 he and his colleagues secured a three-year research project with nearly a quarter of million dollar grant from the Australian Research Council to examine the impact of servant leadership in building ethical and engaging work practices. His work has appeared in Journal of Management Studies, Journal of Business Research and International Journal of Human Resource Management, among others. Sen simultaneously received the 2009 Commendations for the Deans Award for Excellence in Research and Teaching. Over the last few years, he has been invited to consult and speak on leadership in seminars and corporate workshops in Australia and overseas (i.e., America, China and Indonesia).