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Margaret Tan, Madanmohan Rao
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Margaret Tan, Madanmohan Rao : Knowledge Management Initiatives in Singapore (Series on Innovation and Knowledge Management) before purchasing it in order to gauge whether or not it would be worth my time, and all praised Knowledge Management Initiatives in Singapore (Series on Innovation and Knowledge Management):

Knowledge Management Initiatives in Singapore is the first book that provides descriptive analyses of the award-

winning knowledge management projects undertaken by the public sector organisations in Singapore. It features 12 organisations honoured for their outstanding efforts to understand and implement knowledge management, not only to enhance tactical efficiency and effectiveness but also to plan for strategic opportunities in the dynamic environment. Based on these successful case studies, the book provides a comprehensive overview and approach for organisations to understand how to plan and execute their knowledge management journeys. This includes analysing the rationale, thereby calibrating specific knowledge management plans and roles; identifying resources for knowledge management implementation (such as people, process and technology); and evaluating the outcomes and future paths. This book will be invaluable to managers, knowledge management practitioners and graduate students in the field, offering deep actionable insights on the implementation of knowledge management projects and providing a balanced perspective of organisational knowledge management encompassing both theory and pragmatism.

Contents: Introduction Rationales and Drivers Plans, Phases and Frameworks Leadership and Governance Cultivating Cultures Processes and Techniques Tools and Technologies Measures and Impacts Learnings and Recommendations The Road Ahead

Readership: Managers, practitioners and graduate students in the knowledge management field.

From the Inside Flap Knowledge Management Initiatives in Singapore is the first book that provides descriptive analyses of the award-winning knowledge management initiatives undertaken by the public sector organisations in Singapore. It features 12 organisations honoured for their outstanding efforts to understand and implement knowledge management, not only to enhance tactical efficiency and effectiveness but also to plan for strategic opportunities in the dynamic environment. Based on these successful case studies, the book provides a comprehensive overview and approach for organisations to understand how to plan and execute their knowledge management journeys. This includes analysing the rationale, thereby calibrating specific knowledge management plans and roles; identifying resources for knowledge management implementation (such as people, process and technology); and evaluating the outcomes and future paths. This book will be invaluable to managers, knowledge management practitioners and graduate students in the field, offering deep actionable insights on the implementation of knowledge management projects and providing a balanced perspective of organisational knowledge management encompassing both theory and pragmatism.

About the Author Margaret Tan is Associate Professor at the School of Communication and Information and Deputy Director at the Singapore Internet Research Centre at Nanyang Technological University in Singapore. She has published widely in scholarly journals and authored the following books: *The Virtual Workplace* and *e-Payment: The Digital Exchange*. She has been invited to speak at various international conferences and seminars and has also served as program chairs for international conferences. She also sits on numerous editorial and review boards of international journals and publications. Her current research focuses on understanding the organisational impact on the strategic deployment of internet technologies, particularly on electronic security, eGovernance, data protection and privacy policies, and the implications of interactive media and the digital societies.

Madanmohan Rao is a knowledge management author and consultant based in Bangalore, India. He is the editor of *The KM Chronicles* and four other book series: *The Asia Pacific Internet Handbook*, *AfricaDotEdu*, *World of Proverbs*, and *The Global Citizen*. A frequent speaker on the international conference circuit, he has given talks and lectures in over 80 countries. He also participated in consultations at UNESCO, IDRC, and the Friedrich Ebert Stiftung (FES) foundation. He is currently on the editorial board of *Electronic Markets* and the *Journal of Community Informatics*, and the international editorial board of *Transforming e-Knowledge*. Madan is an adjunct faculty at the International School of Information Management, and conference chair for Digital Africa. He has spoken at KM Asia, KM World, and InfoVision/KM India. He is co-founder of the Bangalore K-Community, a network of KM professionals, research advisor at the Asian Media Information and Communication Centre (AMIC), and research director of Mobile Monday, a global network of mobile and wireless communication professionals. He recently signed on as research director for YourStory.in, India's leading platform for startups and investors.