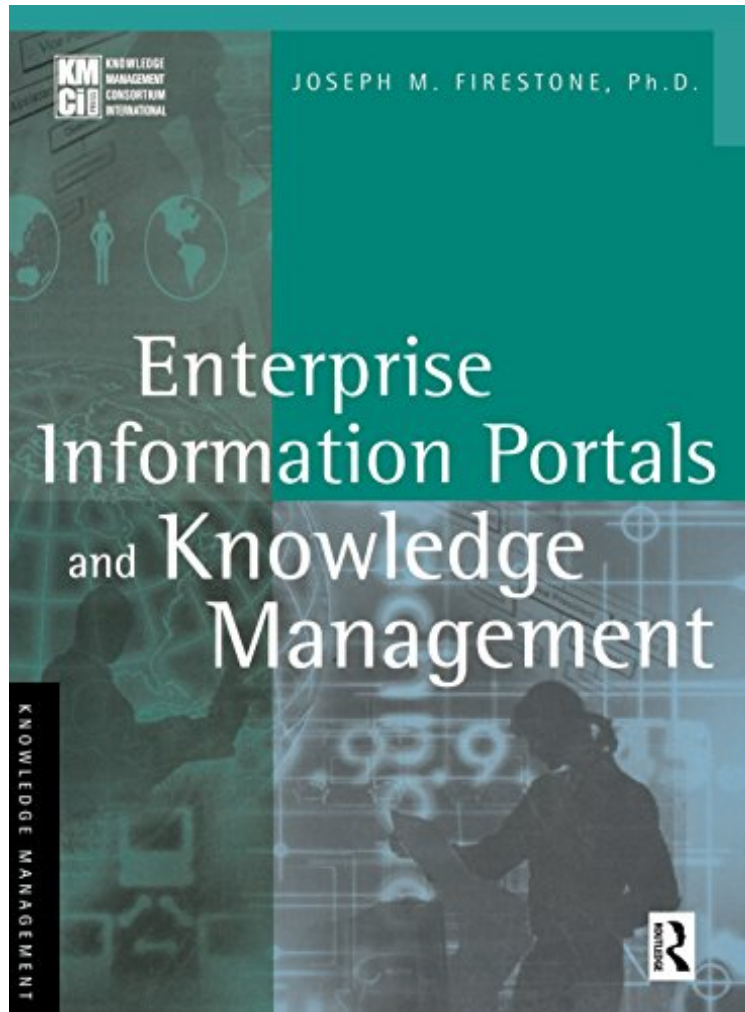


[Pdf free] Enterprise Information Portals and Knowledge Management (KMCI Press)

Enterprise Information Portals and Knowledge Management (KMCI Press)

Joseph M. Firestone

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Joseph M. Firestone : Enterprise Information Portals and Knowledge Management (KMCI Press) before purchasing it in order to gage whether or not it would be worth my time, and all praised Enterprise Information Portals and Knowledge Management (KMCI Press):

1 of 1 people found the following review helpful. Portals AND KMBy CogResThis excellent book is designed to introduce the reader to portal technology and architecture, give him or her an explanation of the leading portal products, and show how well they deliver the promise of facilitating knowledge management within organizations. It succeeds very well in this, and will prove to be an excellent reference for a variety of readers. Managers can gain an overview of the reasons for and promise of portals; system architects will find out how they integrate with data warehouses and information management systems; and everyone will learn that the notion of a "Knowledge" portal

requires more than has been stated in the many loose uses of the term so far. In fact the book is a good explanation of the author's approach to knowledge management, which is the most rigorous and logically sound approach that I know of. He takes the ideas of "knowledge", "knowledge processing" and "knowledge management" very seriously, and this book will give the reader a good understanding of this. He then analyzes portal technology in the light of this view of KM, and specifies what a portal must be in order to allow the implementation of true, "third-generation" KM. As such the book is different, and possibly unique, both in the depth of its analysis, and the clarity of its logic. I can thoroughly recommend this book to those who want to understand portals, and those who need to understand KM, particularly those who have become cynical about it. The analysis of the combination of both in the "enterprise knowledge portal" that the author gives is better than anything that I have seen before. 0 of 10 people found the following review helpful. "No one understands..." By Z. Wang The single line spacing makes the contents very hard to read. The contents are of very high level stuff. They may be good for IT managers or architects, but are hardly valuable for developers. If you are a developer, be careful that, as the KMWorld Magazine says, "No one understands ...".

Is the Enterprise Information Portal (EIP) knowledge management's killer app? Leading expert Joseph M. Firestone, the first author to formulate the idea of the Enterprise Knowledge Portal, breaks new ground and looks to the future with a practical, but comprehensive approach to enterprise portals and their relationship to knowledge management. Providing a clear and novel overview, Firestone tackles a wide range of topics ranging from functional EIP applications, estimating costs and benefits of EIPs, variations in EIP technical architecture, the role of intelligent agents, the nature of knowledge management, portal product/solution segmentation, portal product case studies, to the future of the EIP space. 'Enterprise Information Portals and Knowledge Management' is the book on portals you've been waiting for. It is the only book that thoroughly considers, explores, and analyzes:

- * The EIP orientation, outlook and evolution
- * A new methodology for estimating EIP benefits and costs
- * EIP and Enterprise Knowledge Portals (EKP) architecture
- * The approaching role of software agents in EIPs and EKPs
- * The current and future contribution of EIP and EKP solutions to Knowledge Management
- * The role of XML in portal architecture
- * A comprehensive, multi-dimensional, and forward-looking segmentation of EIP products accompanied by portal product case studies
- * Where EIP sector companies are headed and the pathways they will follow to get there

"No one understands Enterprise Information Portals better than Joe Firestone. This thorough examination of their development, architecture and functionality and features is a priceless tool for business managers and IT professionals alike. Furthermore, Firestone's discussion of knowledge and knowledge management is an invaluable contribution to the literature." - Hugh McKellar, executive editor, KMWorld Magazine

Joe Firestone is without a doubt the leading global authority on enterprise information portals, knowledge portals, and the use of technology, in general, for knowledge management in business. What makes his perspective so compelling is the persuasive way in which he makes the distinction between knowledge management (the management process) and knowledge processing (the social process) and the careful manner in which he shows how technology can be applied to both of them. Along the way, he also manages to avoid the all-too-common practice of re-naming older, existing applications and technologies with the newer, more fashionable moniker of 'KM.' Knowledge management is not the same thing as document management, content management, data warehousing, imaging, help desk management, or any of the other countless applications it's constantly being confused with, as Firestone clearly demonstrates. And so here at last is a forceful, authoritative, and far-reaching statement of what knowledge processing and KM truly are, what they mean to business, and how technology can be used to support them both. Read this book -- a watershed event in KM -- written by a man who is arguably the KM thought leader's thought leader, and it will open your eyes to the real possibilities of what KM-related technologies can do for you and your organization." - Mark W. McElroy, President and CEO, Macroinnovation Associates, LLC; President, Knowledge Management Consortium International (KMCI)

From the Publisher 'Enterprise Information Portals and Knowledge Management' is the book on portals you've been waiting for. It is the only book that thoroughly considers, explores, and analyzes:

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About the Author Member of the Board of Directors and the Executive Committee of the Knowledge Management Consortium International (KMCI); Director of the Knowledge and Innovation Management Certification Program (CKIM); Director, KMCI Research Center; Editor-in-Chief, 'Knowledge and Innovation: Journal of the KMCI'; KMCI Secretary/Governing Council KMCI Institute.