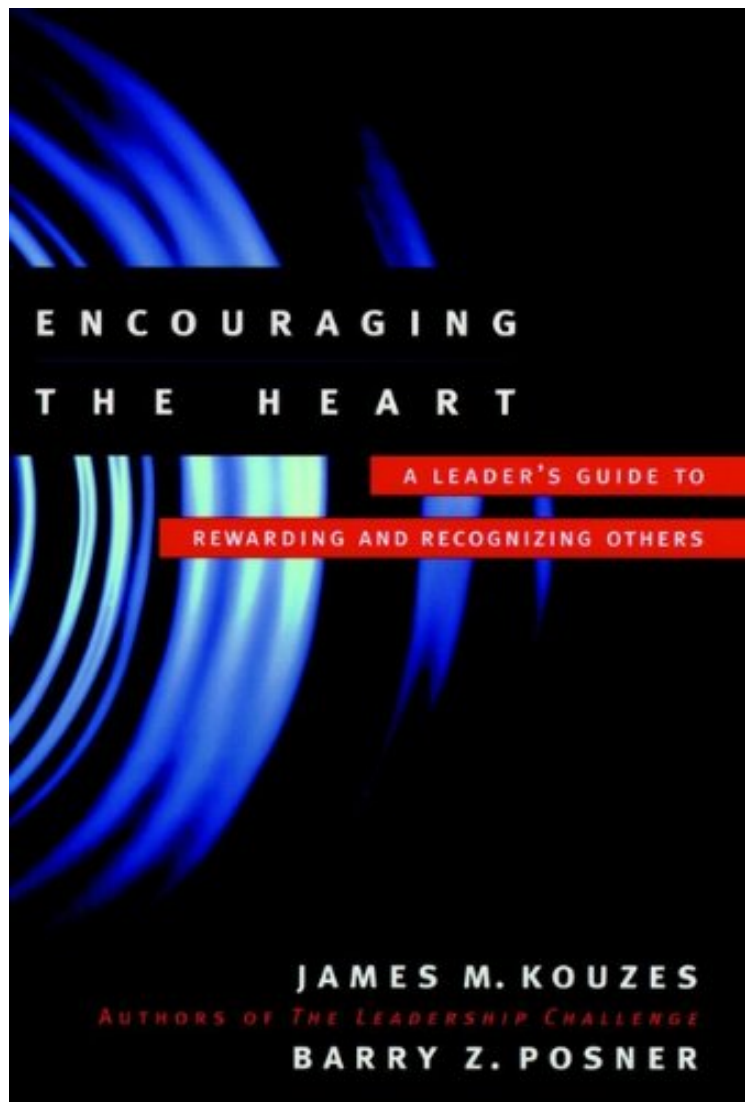


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Encouraging the Heart: A Leader's Guide to Rewarding and Recognizing Others (J-B Leadership Challenge: Kouzes/Posner)

James M. Kouzes, Barry Z. Posner

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InmanNo communities are not a collection of assets, financial reports, and marketing, they are made up with people. This may be obvious. On the other hand, a large percentage of managers and leaders act as though people are robots there but to order around and attack if performance does not match expectations. Of course expectations have never been clarified, but that is an other story. If this description of management and leadership offends you, you really should be reading this book. There is a well documented better way to work with, reward, and encourage people. If we all treated people the way that is outlined in this book, our world would be a better place. This is also a very easy to read book with clear and valuable recommendations. It is worthy of a learning group within your management team. Bring your managers together into circle and explore how to implement this principles. You will be glad you did. 0 of 0 people found the following review helpful. Tons of tips to move your leadership skills to new levels By Robert Kirk I've read a few books from Kouzes and Posner and this is one of their better ones. The book takes some of the harder material that is sometimes described as "soft" leadership and makes the material quite applicable to tough leadership issues... Such as caring for your people. It's not a long book but it's focus on some areas of leadership research that isn't overly covered is quite useful. Highly recommended ! 0 of 0 people found the following review helpful. Phenomenal Leadership Book! By Acuphealing This book is fantastic for anyone interested in leadership and thinking outside the box! Gave it a 5-star rating as it spoke to me, the type of leader I want to be and was very well written!

All too often, simple acts of human kindness are often overlooked and under utilized by people in leadership roles. Advising mutual respect and recognition of accomplishments, Encouraging the Heart shows us how true leaders encourage and motivate those they work with by helping them find their voice and making them feel like heroes. Recognized experts in the field of leadership, authors James Kouzes and Barry Posner show us that, through love, leaders can encourage, and indeed allow those around them to be their very best. Both practical and inspirational, Encouraging the Heart gives readers a thoughtful approach to motivating individuals within an organizational structure. Read Chapter 3 or Chapter 12, or see The Encouragement Index.