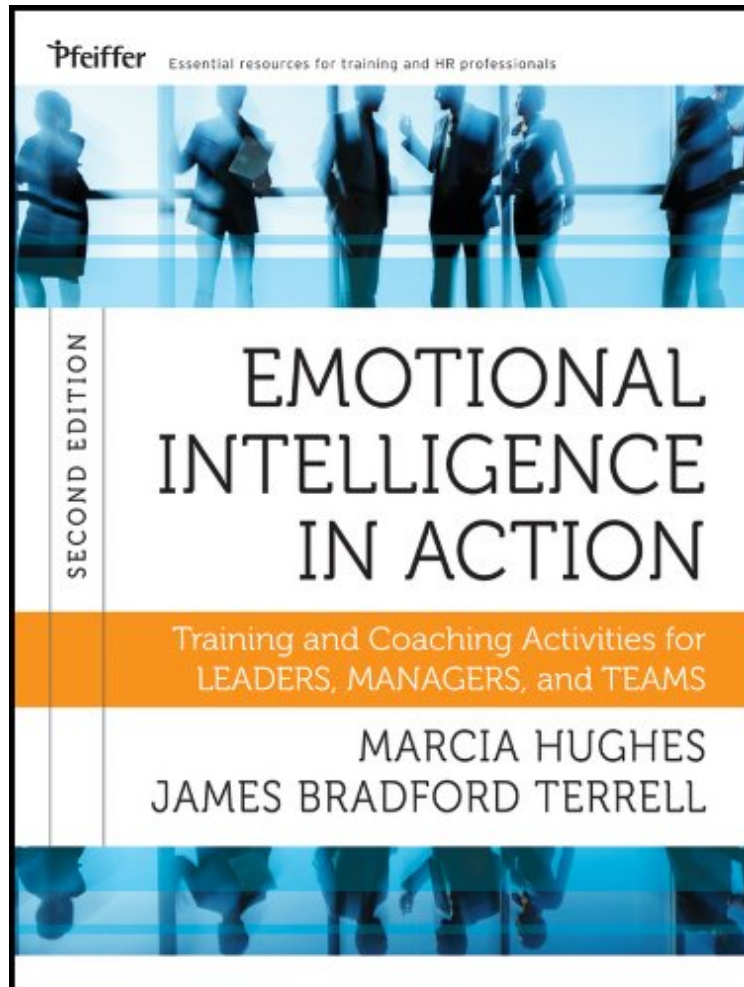


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## Emotional Intelligence in Action: Training and Coaching Activities for Leaders, Managers, and Teams

*Marcia Hughes, James Bradford Terrell*

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